

Effective 13 August 2026

FIELD SERVICE RATES

Domestic Rate Structure (Contiguous US)

(8 hour minimum charge)

		Rate in USD
Field Service Technician <i>Installation Inspection, Startup Supervision, Troubleshooting Assistance, Training</i>	Day rate (Monday – Friday)	\$1,850.00
	Overtime hourly rate (>8 hours or Saturday)	\$330.00
	Holiday or Sunday rate	\$3,700.00
Field Service Engineer <i>Design, Programming, Troubleshooting</i>	Day rate (Monday – Friday)	\$2,350.00
	Overtime hourly rate (>8 hours or Saturday)	\$425.00
	Holiday or Sunday rate	\$4,700.00
Additional Service – Alignment	Per pump*	\$450.00
Additional Service – Vibration Analysis	Per pump*	\$1,750.00
Additional Service – Precision Laser Measuring <i>Requires two technicians</i>	Per day*	\$2,000.00

*plus applicable technician rate and expenses

International Rate Structure**

(8 hour minimum charge)

		Rate in USD
Field Service Technician <i>Installation Inspection, Startup Supervision, Troubleshooting Assistance, Training</i>	Day rate (Monday – Friday)	\$2,500.00
	Overtime hourly rate (>8 hours or Saturday)	\$475.00
	Holiday or Sunday rate	\$5,000.00
Field Service Engineer <i>Design, Programming, Troubleshooting</i>	Day rate (Monday – Friday)	\$3,400.00
	Overtime hourly rate (>8 hours or Saturday)	\$640.00
	Holiday or Sunday rate	\$6,800.00

**Additional services not available to international locations

To schedule service contact:
ppc-service@pattersonpumps.com

See rate conditions on following page

FIELD SERVICE RATE CONDITIONS

1. Regular rates are for non-holidays Monday through Friday 8:00am to 5:00pm.
 2. Overtime rates are for Saturday and times before 8:00 a.m. and after 5:00pm.
 3. Holidays include the Saturday and Sunday before or after the Holiday if the Holiday falls on Friday or Monday.
 4. Travel Time rates are for travel from Patterson's office (or employee residence) to the job site and from the job site to the point of origin. Travel time will be at the above rates.
 5. Local transportation costs applied where applicable at a rate of \$1.50/mile.
 6. Air/ground transportation will be at invoiced cost.
 7. Lodging cost at \$250.00 per night.
 8. Meal cost at \$100.00 per day.
 9. Subcontractor, supplier, rented equipment, rented tools, consumables, etc. will be charged at actual invoice plus 15%.
 10. Taxes and/or duties, if applicable, will be billed at cost.
 11. International rates apply to all services outside the 48 contiguous United States.
 12. International service is limited to locations acceptable to the US State Department and which are under Travel Advisory Level 1 or 2. Patterson personnel will not be sent into war zones or areas known as hostile toward US citizens. Accommodations must be considered safe and conform to US standards of 5-star hotel. In non-English speaking locations, an interpreter and driver must be provided by the customer.
 13. These rates and policies described are subject to change at Patterson's option and without prior notice.
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Patterson®

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The Pump People®